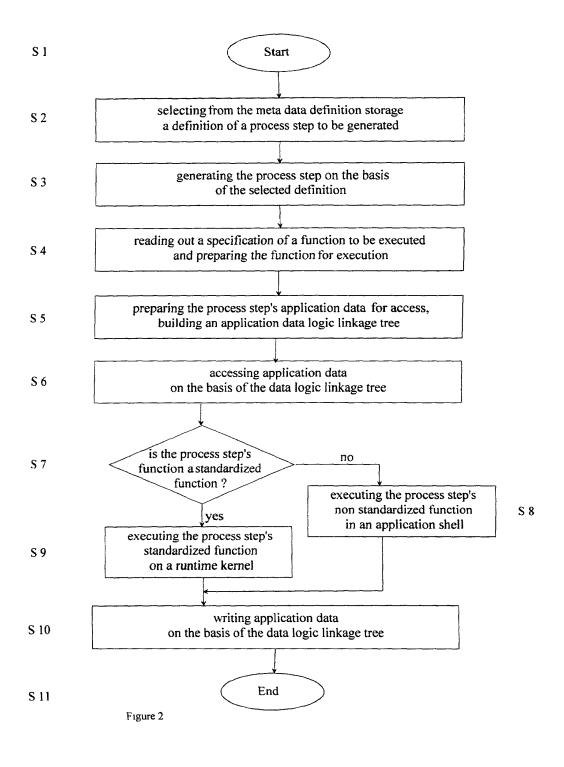


Figure 1



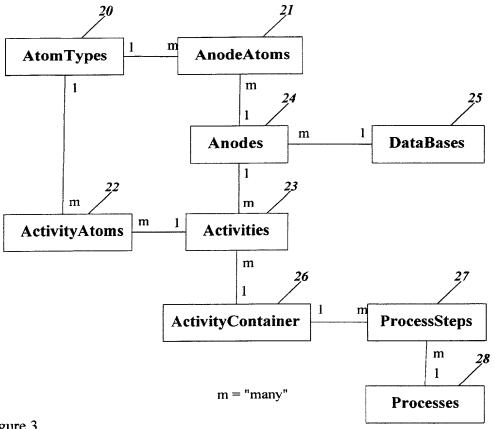


Figure 3

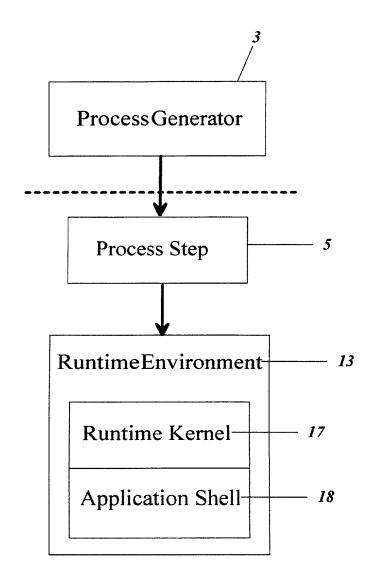
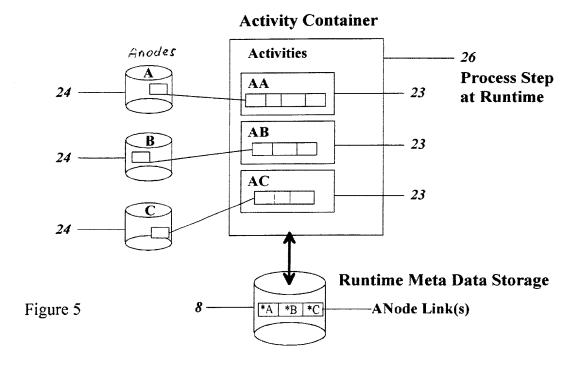
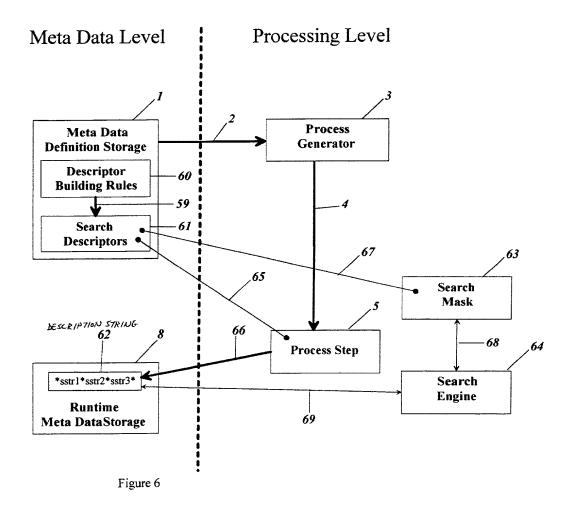
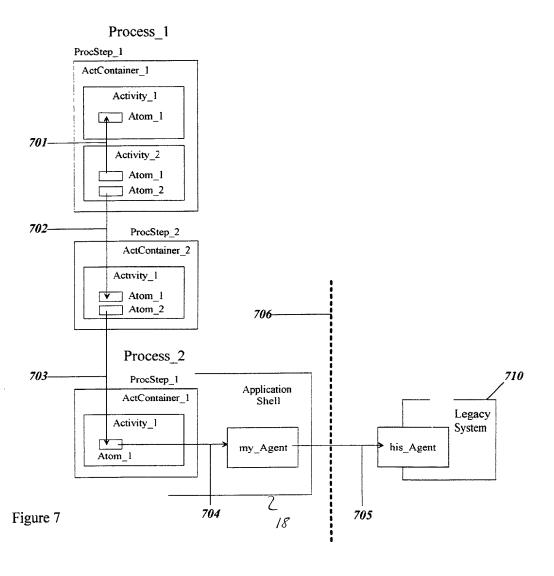


Figure 4







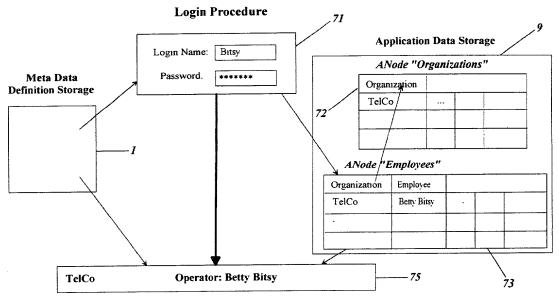
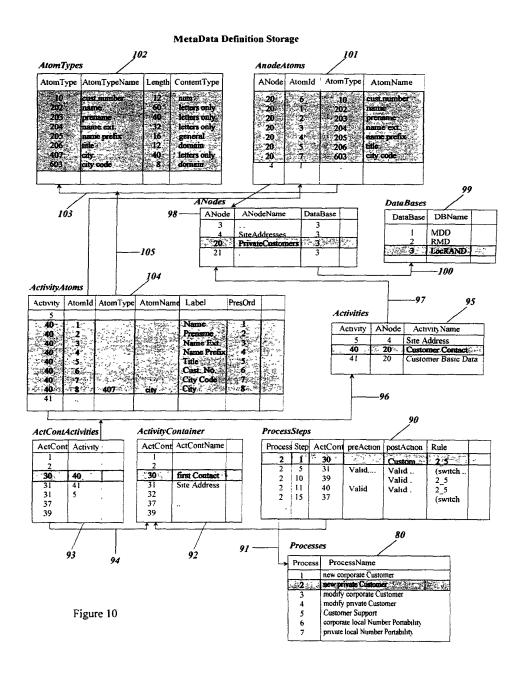


Figure 8

Process Selection TelCo Operator: Betty Bitsy 75 hello Betty, you are authorized to these processes new private Customer new corporate Customer new private Customer 82 modify private Customer Customer Support private local Number Portability **Application Data Storage** Processes ANode "Authorizations" Process Process Name 80 new corporate Customer new private Customer modify corporate Customer modify private Customer Customer Support corporate local Number Portability private local Number Portability Employee Process 2 3 4 5 6 7 Betty Bitsy Betty Bitsy 2 4 5 Betty Bitsy Betty Bitsy Betty Bitsy 81 9 TelCo Operator: Betty Bitsy - 75 Figure 9 new private Customer First Contact 83



TelCo	Operator: Betty Bitsy		
new private Cust	omer First Contact		
Customer Contac	t		
name Tester	prename Ted	name ext.	
name prefix	title M.Sc.	cust. no.	
city code 089	city Munich		
Ok Cancel			Help

Figure 11

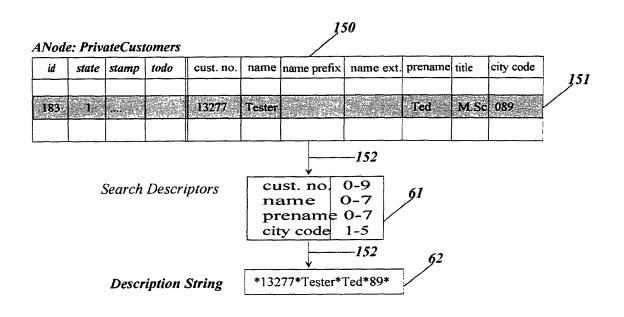


Figure 12